

Yeshiva University desires to provide all students with an exceptional educational experience and therefore seeks to resolve student complaints in a timely and effective manner.

The U.S. Department of Education requires all universities to offer students a procedure to address the following concerns:

1. Complaints that allege violations of State Consumer protection laws that include, but are not limited, to fraud and false advertising;
2. Complaints that allege violations of State laws or rules relating to the licensure of postsecondary institutions; and/or
3. Complaints relating to the quality of education or other State or accreditation requirements.

Students should first contact the appropriate YU administrative office regarding their complaint.

Academics (schools and colleges, academic achievement)

- o Office of the Provost - [Office of the Provost](#) | Yeshiva University (yu.edu)

Admissions

- o Undergraduate Admissions - [Undergraduate Admissions](#) | Yeshiva University (yu.edu)
- o Graduate Admissions - [Graduate Schools and Programs](#) | Yeshiva University (yu.edu)

Student Finance (tuition and fees, loans, scholarships, grants)

- o Office of Student Finance - [Office of Student Finance](#) | Yeshiva University (yu.edu)

Academic Records

- o Office of the Registrar - [Office of the Registrar](#) | Yeshiva University (yu.edu)

Student Activities

- o Undergraduate Student Life - <https://www.yu.edu/osl>

Housing

- o Office of Residence Life - <https://www.yu.edu/residence-life/beren> and <https://www.yu.edu/residence-life/wilf>

Libraries - [Yeshiva University Libraries](#) (yu.edu)

If a student believes that YU's internal procedures have not adequately resolved the complaint, the student may contact the NY State Department of Education: [Filing a Complaint About a College or University](#).

Mailing Address:

New York State Education Department

Office of College and University Evaluation (OCUE)

89 Washington Avenue, EBA 960

Albany, New York 12234

[ocueinfo@nysed.gov](mailto:ocueinfo@nysed.gov) (For NC-SARA complaints: [IHEauthorize@nysed.gov](mailto:IHEauthorize@nysed.gov))

OCUE Information: 518-474-1551

NYSED General Information: 518-